Developing a network of Community Hubs

Health and Wellbeing Board

9 March 2021

Introduction and purpose

Partners in Barking and Dagenham are committed to building strong relationships with communities and residents and working together to address the key issues and challenges the borough faces. In support of this ambition, we want to put public services at the heart of our communities, through the further development of community hubs.

Building on what exists now - our ambition is to create a network of hubs across the borough. They will be places that make it easy for residents to talk to someone, find support to help themselves, to access a mix of universal, targeted, and statutory services when needed and to facilitate stronger interaction with and between residents, organisations and workforce that promote active citizenship, agency and participation – ***a place to go, a place to talk, a place to do***.

These slides set out emerging proposals and a community hub model.

Board is asked to consider and comment on:

- What opportunities do community hubs present for joint working
- How can community hubs support locality working arrangements
- How can partners engage with the programme

Vision

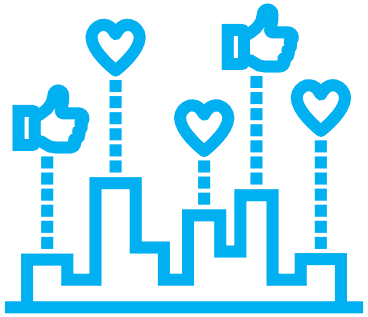
a place to go

a place to talk

a place to do

A network of ward based community hubs…

Welcoming, accessible, safe, multi-purpose place that is recognised and valued by local people



Place to go to tell your story and access a range of universal and targeted information, advice, and services that respond to local needs

Offer spaces, activities and services that are created and designed with residents and community

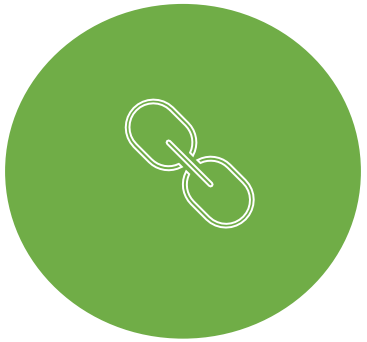
By establishing a network of community hubs our ambition is to:

- Better understand local aspirations and needs and shape services and support to address this
- Provide a core information and advice offer and a mix of services delivered side by side with partners
- Provide universal and more targeted services that are evidence based
- Make it easier to access help to support yourself and be connected to help and support when needed
- Facilitate more joined up locality working by networking hubs, alongside social sector/VCSE, schools, health
- Make better use of assets to facilitate more flexible working

Model will recognise and build on existing work and good practice

Service delivery

- Heathway disability provision to Becontree Hub
- IAPT co-location @ BLC & Dagenham hubs
- Social prescribing – platform to connect
- The Source – food club @ BLC hub
- Existing community led spaces e.g. Hub@Castlepoint



Collaborative working

- BD-CAN and community Covid support
- Existing locality structures and team working
- Team Around the School
- Community MH neighbourhood proposals

Design led learning

- Early help for families
- Re-imagining adult social care – relationship, learning and design networks
- Thames Ward – potential to trial new model of care @ Sue Bramley Hub and Thames View

And facilitate opportunities to deliver services differently

Active ageing

Parenting & speech & language

Assistive technology show cases

Mental health community model

Dementia pathways & day support

YARM & Youth Work

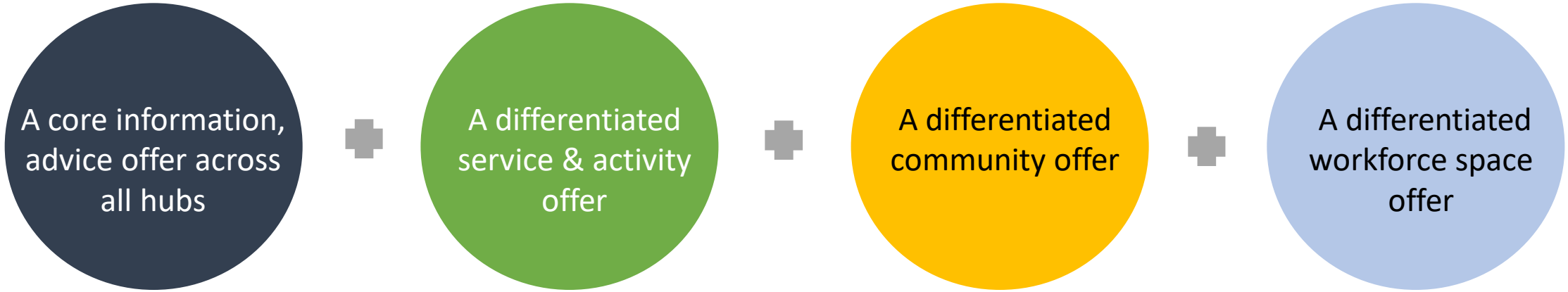
Primary care clinics/ roadshows

0-5 LD health visiting

Older adults activities

Workforce / locality team touch-down space

Overview: community hubs will be developed across four core parts



Based on building space, local need, evidence and future service configuration

Informed by

- Evidence about what works & what exists now
- Resident and experience led design
- Data and insights about local needs and strengths

Delivered through

- An iterative and phased design approach – do and learn

A core information and advice offer consisting of:

- Early years and under 5's offer
- Money and debt
- Jobs and skills
- Housing
- Benefits
- Health and well-being – MH and DV
- Online and digital support
- Volunteering
- Reporting a crime
- Accessing food support
- General advice e.g registering with GP

A services and activity offer that varies by hub and will include:

- Welfare support such as housing, debt, benefits, job support and skills development, digital inclusion, food clubs
- Support for children, young people, and family support such as parenting, therapy, contact sessions, drop-in, family group conferencing, youth work
- Age-related and disability support such as memory activities, lunch clubs, active ageing and well-being activities that facilitate connection and address loneliness and isolation
- General enquiries – support with accessing services, finding information, completing forms/assessments, online support

Offer informed by key local needs

Parsloes
- KS 2 attainment (17)
- Excess weight in adults (17)
- NEETs (16)

Valence
- Homelessness (16)
- Housing benefit (16)
- Pension credit (16)
- Teenage pregnancy (16)

Chadwell Heath
- Food bank use (16)
- Housing affordability (16)
- KS 4 gap & attainment (17)
- EETs (16)
- Obesity – reception (16)
- Racist hate crime (16)
- Employment with training (16)

Whalebone
- Access to open space (17)
- Employment with training (17)

Becontree
- Premature mortality (17)
- Fuel poverty (17)
- Death rates (16)

Heath
- Food bank use (17)
- Homelessness (17)
- Housing benefit (17)
- Domestic abuse (17)
- Excess weight – adults (16)

Mayesbrook
- Sustained education after KS4 (16)
- Domestic abuse (16)
- Premature mortality (16)
- Housing benefit (15)

Eastbrook
- FSM – KS 2 gap (17)
- Active library users (17)
- Serious youth violence (16)
- Never used internet (16)

Longbridge
- Non-decent homes (17)
- Fly-tipping (17)

Alibon
- Teenage pregnancy (17)
- Youth unemployment gap (17)
- JSA / UC claimants (17)
- FSM – KS4 gap (16)
- Cohesion (16)

Abbey
- Crime rate + racist hate crime(17)
- Serious youth violence (17)
- Persistent absence (17)
- Over-crowding (16)
- Non-decent homes (16)
- KS 2 attainment (16)
- Youth unemployment gap (16)
- LD living independently (16)

Village
- Access to open space (17)
- Employment with training (17)

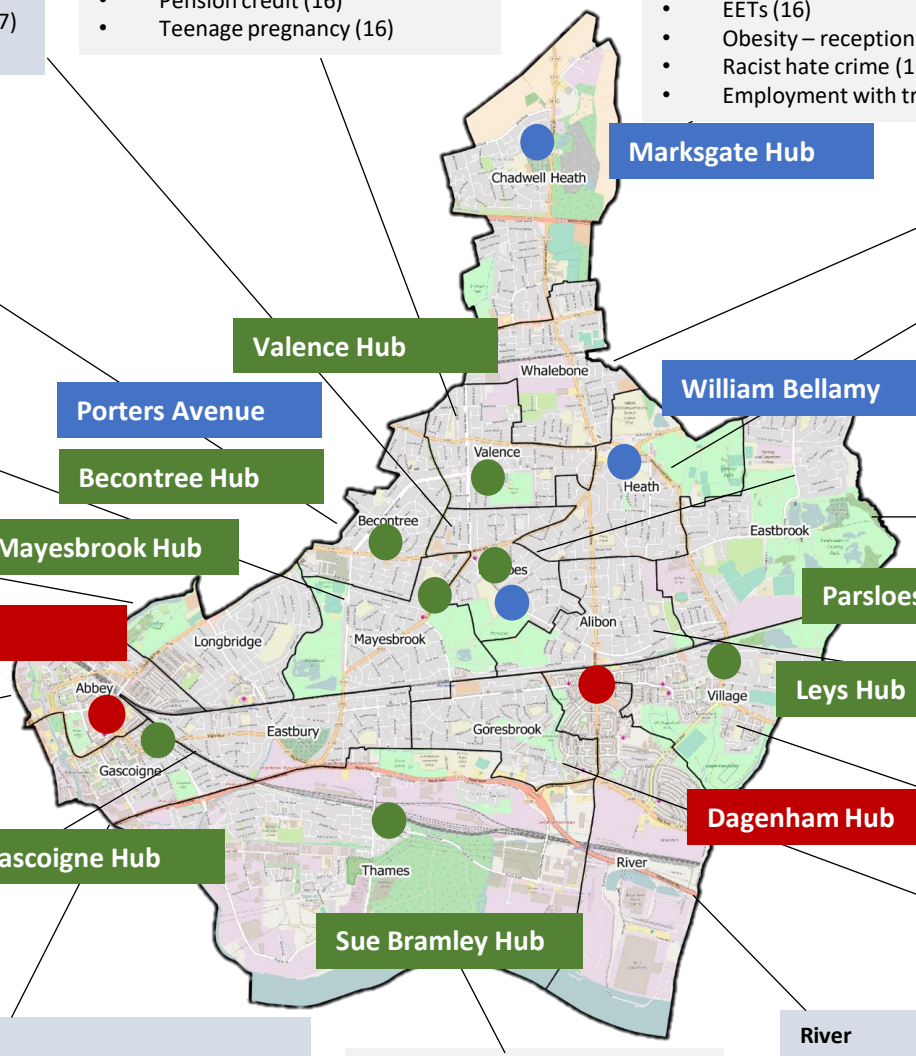
Eastbury
- Fuel poverty (16)
- Fly tipping (16)
- RTA (16)

Goresbrook
- Racist hate crime & cohesion (15)
- FSM – KS2 (14)
- Persistent absence (14)

Gascoigne
- Housing affordability (17)
- LD living independently (17)
- Home ownership (17)
- Pension credit (17)
- Obesity – reception + year 6 (17)

Thames
- Crime rate (16)
- Obesity year 6 (16)
- Access to open space (16)
- Noise complaints (16)

River
- Overcrowding (17)
- Death rates (17)
- DV with injury (16)
- FSM – KS2 gap (16)
- Cohesion (17)



Source: Social Press Index 2020

And build on existing local assets

Key:

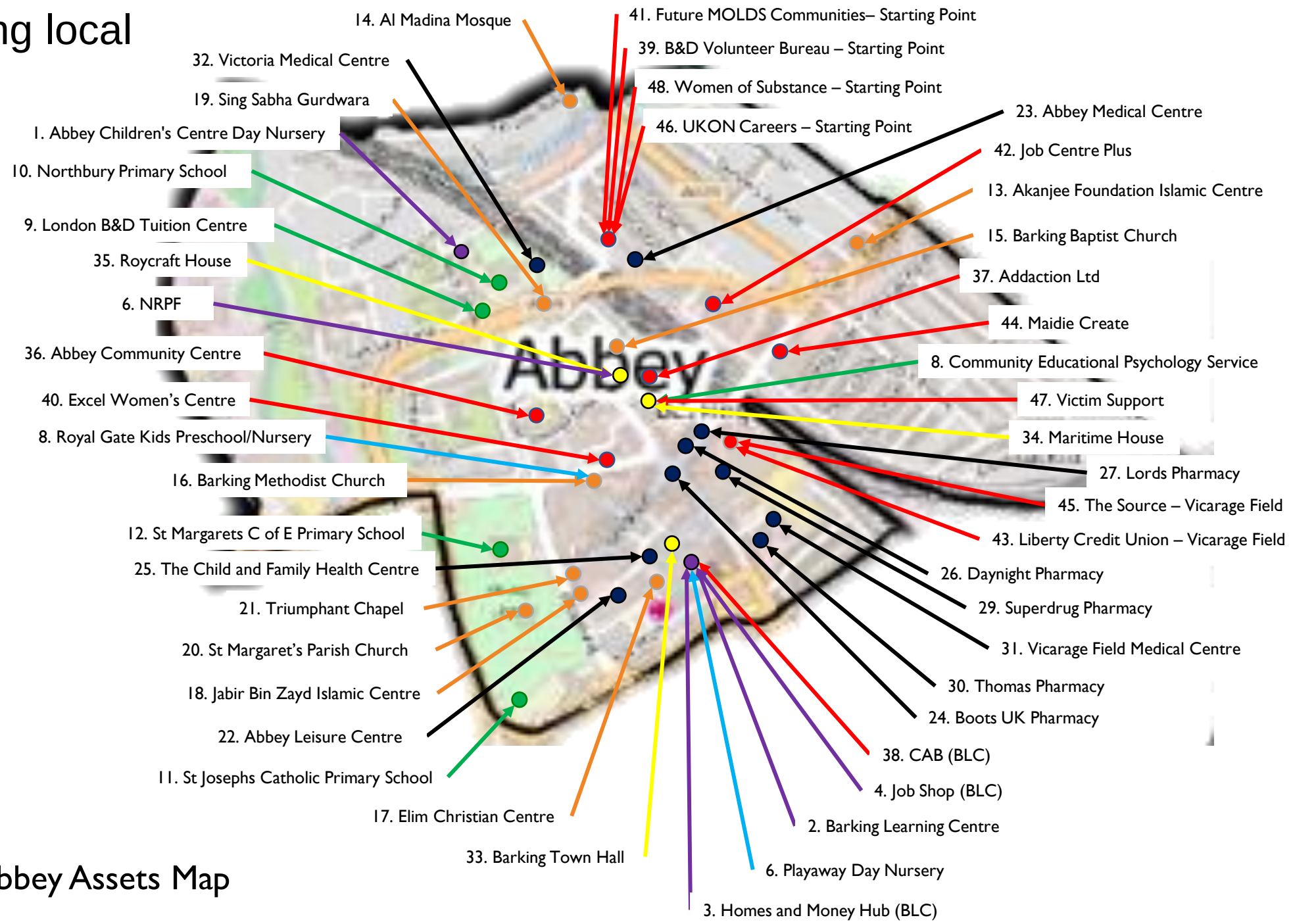
- Comsol
- Early Years
- Education
- Faith Group
- Health
- LBBD
- VCS

Indicators where Abbey ranks 17th

Crime rate
Serious youth violence
Persistent absentees
Broadband speed
Voter registration
Racist hate crime

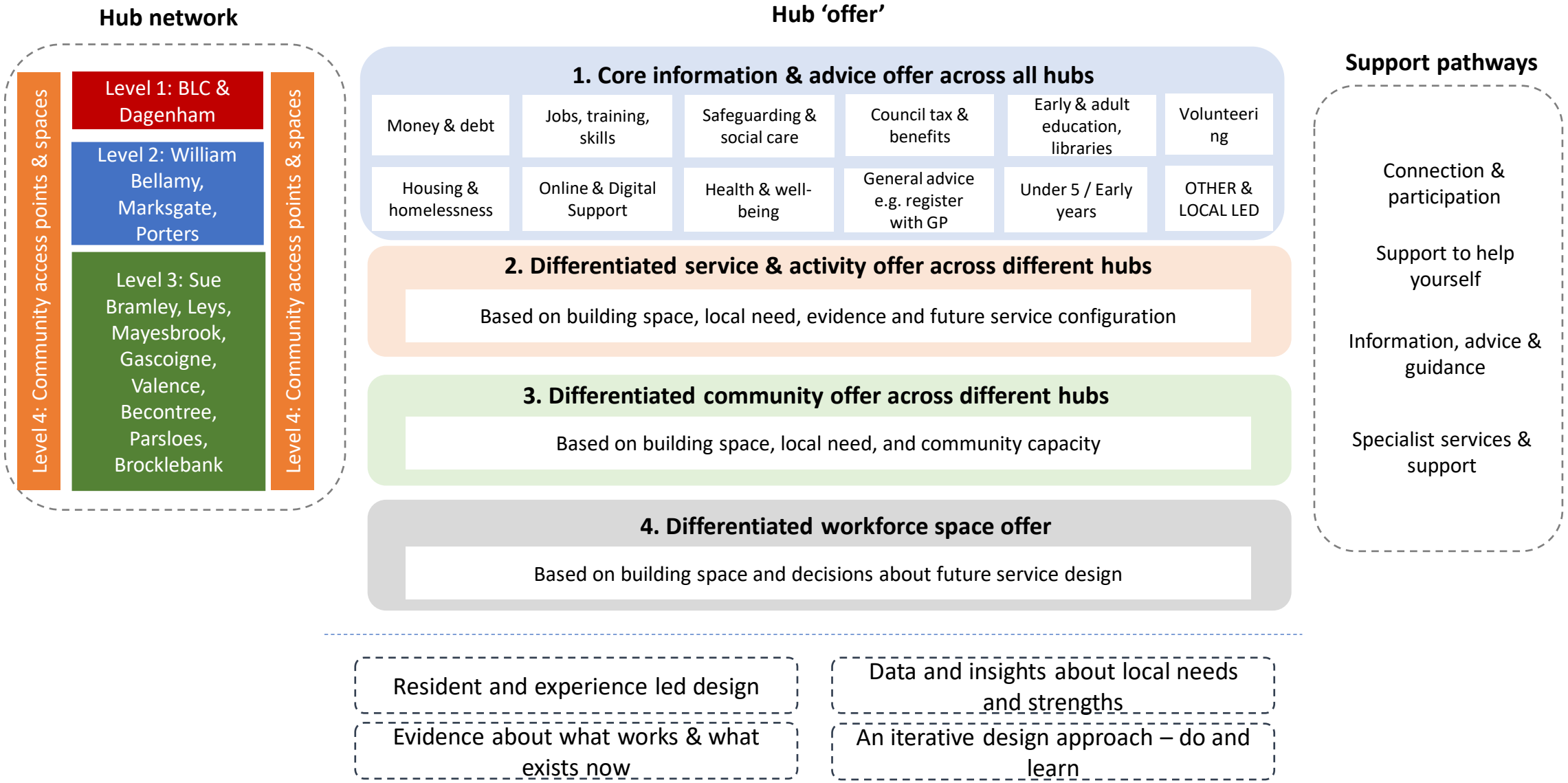
Indicators where Abbey ranks 16th

Overcrowding
Pest control
Non-decent homes
KS2 attainment
Air pollution
Home ownership
LD independent living



Abbey Assets Map

An emerging framework to guide the further design and development of hubs

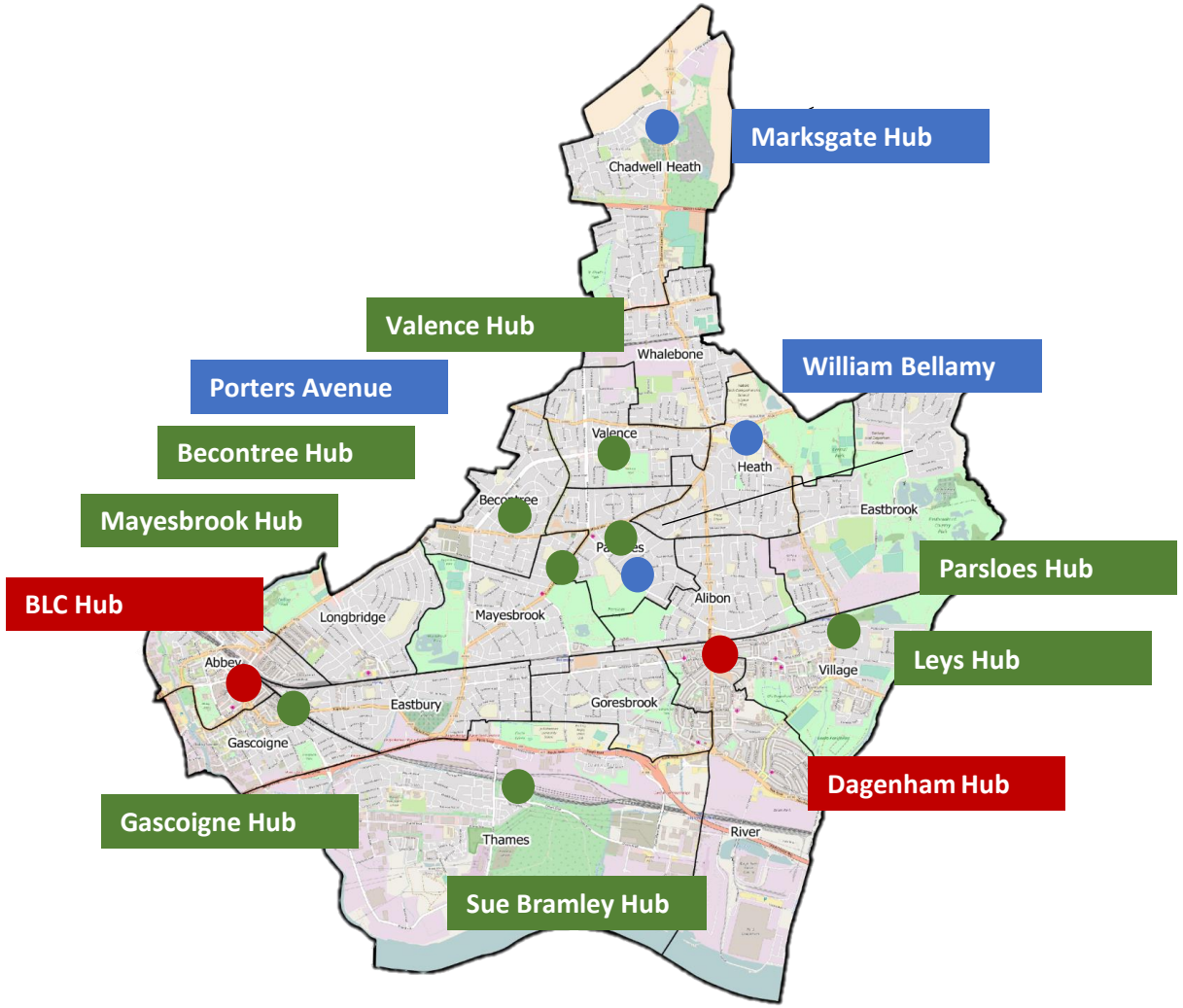


Emerging hub network…

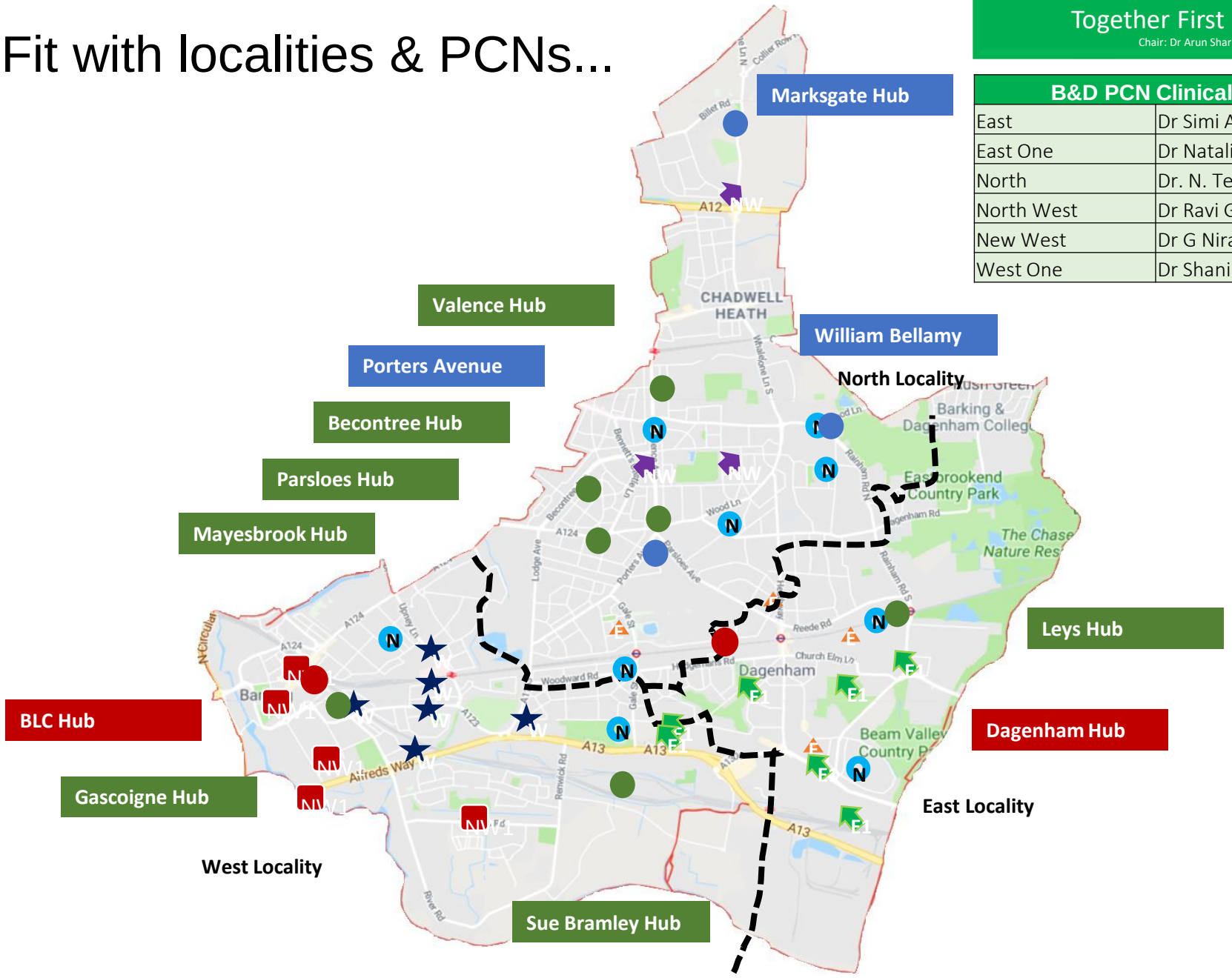
Level	Hubs
Level 1	Barking Learning Centre (BLC) & Dagenham
Level 2	William Bellamy, Marksgate, Porters Avenue
Level 3	Sue Bramley, Valence, Gascoigne, Mayesbrook (specialist children's), Leys, Becontree, Parsloes (+potential community spaces), Brocklebank (development to replace Valence library)

Community spaces and access points

Community hosted spaces & cultural venues including: Hub@Castle Point, Kingsley Hall, Excel Women's Centre, BoatHouse, Future Youth Zone, Hedgecock Centre, Valence Primary Roost, BD Carers, St Chads



Fit with localities & PCNs...



Source: Google maps

GP Federation:
Together First Limited
Chair: Dr Arun Sharma

B&D PCN Clinical Directors	
East	Dr Simi Adedeji
East One	Dr Natalia Bila
North	Dr. N. Teotia
North West	Dr Ravi Goriparthi
New West	Dr G Niranjan
West One	Dr Shanika Sharma

North Primary Care Network; 8 practices List size 45,669	
Green Lane Surgery	3740
Dr S Z Haider & Partners	5704
Dr A K Sharma	9872
Dr A Arif	4533
Five Elms Medical Practice	4057
Gables Surgery	6876
Dr M Ehsan	3042
Dr B K Jaiswal	5415
Dr Prasad (Faircross Health Centre)	2430
	45,669

North West PCN; 3 practices List size 32,637	
Marks Gate Health Centre	4943
Tulasi Medical Centre	21062
Becontree Medical Centre	6632
	32,637

West One Primary Care Network; 6 practices list size 40,489	
Drs Chibber & Gupta	4465
Drs Sharma & Rai	5492
Highgrove Surgery	7961
Dr Ansari & Ansari	8270
The Barking Medical Group Practice	11348
The John Smith Medical Centre	2953
	40,489

New West PCN: 5 practices List size 30,973	
Abbey Medical Centre	6949
Dr G. Kalkat	8538
Dr N. Niranjan	4869
Drs John & John	8415
Shifa Medical Practice	2202
	30,973

East Primary Care Network; 4 Practices List size: 39,458	
Broad Street Medical Centre	6553
Porters Avenue *(merged 01.04.2019 with Child & Family)*	8898
Church Elm	6204
Halbutt Street Surgery	6779
Child and Family Health	11,024
	39,458

East ONE Primary Care Network; 7 Practices List size: 37,134	
Dr Alkaisy Surgery	4682
First Avenue Surgery	5401
Heathway Medical Centre	4895
Hedgemans rd	5717
Parkview	4598
St Albans Surgery	8076
The Surgery (Dr Ola)	3765
	37,134

Some next steps

- Engagement with PCN (clinical directors)
- Engagement through Barking and Dagenham Delivery Group
- Community and social sector workshops (March and April)
- Work up opportunities identified for service delivery and establish an agreed prioritised plan
- Finalise a definitive community hub network as the basis for the next 12 months
- Finalise delivery plan for the next 12 months
- Community hubs communication and marketing materials – to showcase spaces and opportunities

Questions

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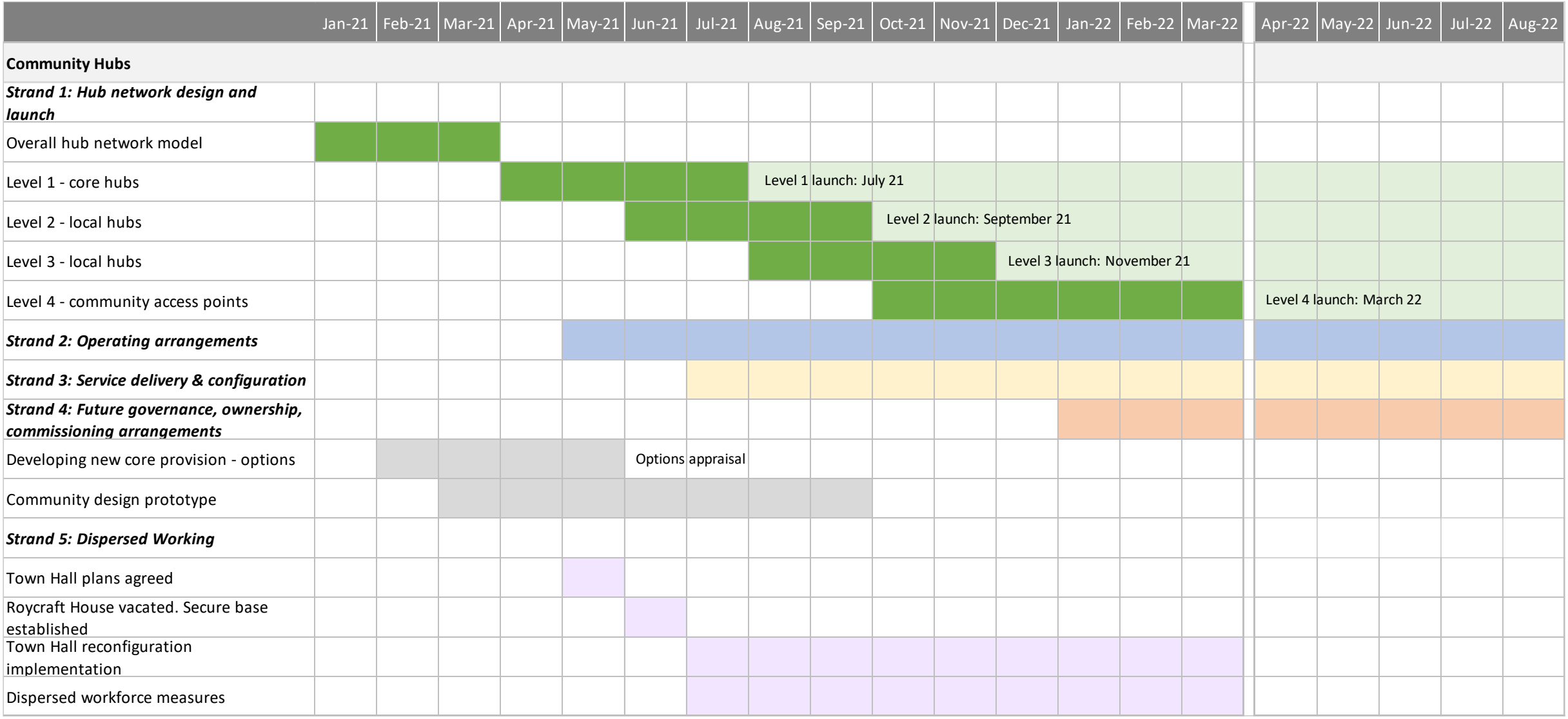
Appendix 1: High level timeline